



Quality policy

Gray & Sons limited is committed to :

- Providing customers with high quality installations and services which meet requirements and are fit for their purpose.
- Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, to prepare staff to preform their work more effectively.
- Promoting the culture of continual quality improvements and the philosophy of getting things right the first time.
- Rigorously controlling the supply, installation and completion to program of all projects.

Everyone is responsible for the quality within the company and for maintaining high standards.

Name: Lee Gray
Position: Operations Director
Date: 09/01/2020

Signature:

A handwritten signature in black ink, appearing to be 'L. Gray', written over a horizontal line.